

QMS Spark is an Enterprise Quality Management System with various functional components integrated, that work together to ensure highest quality deliverables using industry specific compliance guidelines and provision of data metrics for more efficient decision-making. It works to improve product quality, achieve regulatory compliance and reduce risk while implementing various process – production, packaging, Analytical Controls, R&D activities etc. within your firm.

- ✓ **Quality Management** Manage internal, external and regulatory audits. Conduct risk assessments, identify root causes and initiate & manage CAPAs. Help protect your reputation by ensuring quality and safety issues are properly addressed.
- ✓ **Complaint Management** Manage the entire complaint lifecycle from complaint to investigation, root cause analysis with *QMS Spark*. Track, triage, escalate and share records in a centralized and validated platform.
- ✓ **Document Management** Centralize content to promote knowledge sharing and collaboration in a controlled environment with *QMS Spark*.
- ✓ **Training Management** Automate company-wide training policies and regulatory requirements. Training activities are scheduled and tracked through completion, offering proof of compliance with the latest courses and SOP.
- ✓ **CAPA Management** *QMS Spark* offers a fully integrated CAPA system. There's automatic routing, notifications and escalations that help eliminate time consuming manual processes.
- ✓ **Risk Management** *QMS Spark* provides a complete solution to proactively manage risks of pharmaceutical products, combination products and medical devices. The process used comply with ICH Q9.



